

ISO38500 – Lead IT Governance Manager

ISO/IEC 38500 Lead IT Corporate Governance Manager training enables you to acquire the expertise to support and lead an organization to successfully evaluate, direct and monitor an IT Governance model based on ISO/IEC 38500. During this training course, you will also gain comprehensive knowledge of the best practices and core principles of IT Governance and be able to effectively apply them in an organization in order to ensure good governance of IT. After mastering all the necessary concepts and core principles of IT Governance, you can sit for the exam and apply for a “BCAA Certified ISO/IEC 38500 Lead IT Corporate Governance Manager” credential. By holding a BCAA Certificate, you will demonstrate that you have the professional capabilities and competencies to effectively govern the use of IT within an organization. BCAA Certified ISO/IEC 38500 Lead IT Corporate Governance Manager www.britcert.org.uk

Who should attend?

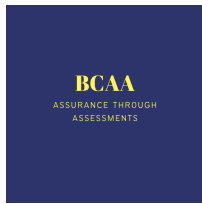
- Managers or consultants responsible for ensuring good IT Governance within an organization and effective management of its risks
- Expert advisors seeking to gain comprehensive knowledge of the key concepts and principles of IT Governance
- Technical experts seeking to formalize, amend, and/or extend an organization’s IT-related objectives
- Members of groups monitoring the resources within an organization
- IT Governance and/or Information Security team members

Course agenda Duration:

5 days

Domain 1:

- Master Data Management and Data Governance
- The Beginning
- Difference between Management and Governance
- Data and Information as the Most Important Assets
- Different Viewpoints on Master Data Management
- Different modeling notations within frameworks:
- Master Data Management as IT Trend



Domain 2:

- Business Drivers and Challenges of Implementing Global Data
- Governance
- Data Quality and How It Can Save Costs
- Reducing Costs through Better Data Quality
- Harmonizing the Policies and Business Processes
- Legal Safety with Data-Protection and Privacy Laws
- Reducing Transition Times for Mergers and Acquisitions
- Protect the Company's Data

Domain 3:

- Policy Definition, Architecture Classification, and Modeling
- Policy and What It Governs
- Comparison of Governance Frameworks
- Dealing with Risks
- Visualization and How It Reduces Complexity

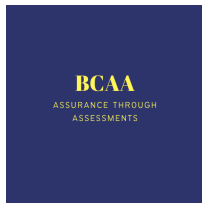
Domain 4:

- Implementing and Governing MDM and Global Data
- Governance
- Project Phases and Roles
- People, Necessary Skills and Capabilities
- Good-Practice Frameworks and Visualization Techniques
- Mistakes Made and How You Can Avoid Them

Domain 5:

- Measuring and Realizing Cost Savings
- Different Ways of Measuring Cost
- Cost Savings with Master Data Management
- Discussions

Exam www.britcert-exams.org.uk



Learning objectives

- Understand the ISO/IEC 38500 framework and principles, what benefits they bear and how they can be utilized
- Understand the relationship between the governance and IT management
- Understand the ISO/IEC 38500 Evaluate-Direct-Monitor Model and how it can be used h Acquire the knowledge and skills necessary for directing the implementation, management and maintenance of an ongoing IT Corporate Governance
- Acquire the necessary expertise to manage IT risks, and asses the effectiveness of the IT governance

Examination Duration: 3 hours and 50 multiple choice questions

General information

- Certification and examination fees are included in the price of the training course
- In case of exam failure, you retake the exam within 12 months for free